

INDEPENDENT COUNSELLING: DAVID SIMON



Milburn House
Dean Street
Newcastle upon Tyne
NE1 1LF
0191 230 8118

This is a counselling contract between David Simon (the counsellor, “I”) and the client (“you”):

Name:

Address:

Phone Number(s):

Email:

The counsellor will make every reasonable effort, using a [Person-Centred approach](#), to provide a therapeutic environment in which the client can safely explore emotionally difficult and/or complex personal issues. The counsellor encourages client growth and autonomy; the client is responsible for their own actions and decisions.

We agree to meet for one session per week (unless agreed otherwise) at the above address or using the *Zoom* online platform. Alternative locations may be used if appropriate. If we agree to work outdoors, in "walking and talking therapy", then the client accepts that privacy cannot be guaranteed, and that this would be a less controlled environment, although every precaution will be taken. Sessions will continue, with occasional reviews, until ended by mutual agreement.

Fees are £50 per 60-minute session and £70 per 90-minute session, with payment due on the day of the session.

The counsellor will give as much notice as possible of any cancellation or rescheduling and would appreciate as much notice as possible from the client as well. If you cannot give at least 48 hours' notice, and we cannot find an alternative appointment time within the following two working days, this will result in a cancellation fee of £20 being payable before the next session.

If you have any feedback about the service you receive or you are unhappy with your experience, please do let me know. I welcome feedback, as it helps to improve my work, and I will always try to resolve any concerns. I am an Accredited Registrant Member of the [National Counselling Society](#) and abide by our *Code of Ethical Practice*. The NCS welcomes [comments and can offer help with complaints](#).

The client's personal data and the content of the sessions are confidential. However, the principle of confidentiality does not cover a situation in which I believe there is a serious risk of harm to you or to others, or where there is a legal obligation to disclose information. The terms of the [privacy policy](#) are available on the website, and form part of this agreement.

For us to work safely and effectively, it is important that the privacy of the work is respected. Please do not attempt to record or transmit your counselling session. Phones are to be switched off, or set to "do not disturb", during sessions. If you are expecting an important or urgent call during the scheduled appointment, then it would be best to reschedule.

Please let me know if you are seeking counselling or support elsewhere, as this may affect our work together.

In the event of my death, or a sudden illness that means I am unable to contact you, I have appointed a *Therapeutic Executor* who will take care of contacting you on my behalf. They are a qualified therapist and clinical supervisor. They will only access your contact details in an emergency, to discuss appropriate onward arrangements.

I have been voluntarily registered with the *Information Commissioner's Office* since 2016 and comply with all relevant aspects of the *Data Protection Act*. I may make brief, anonymised notes as an aide-mémoire. These records are encrypted and securely stored in line with [ICO](#) guidance. If I need to discuss my work in the context of [clinical supervision](#), I will avoid any details that make you identifiable.

We agree to the terms set out above.

Signed: _____ (client)

Signed: _____ (counsellor)

Date: _____ Click or tap to enter a date.